

April 24, 2020

Together, we are genuinely facing unprecedented conditions. The global coronavirus pandemic is affecting all of our families, our businesses, our communities, and our way of life.

Like you, Nova Polymers is focused on the health and safety of our employees, families and communities. We are also very focused on ensuring that our customers keep the cogs of industry turning during these turbulent times.

We anticipate request to modify or extend payment terms from some of our customers.

While Nova Polymers will always work collaboratively with you to find solutions in difficult times, the conditions all of us are currently experiencing are unprecedented. We have hundreds of customers across North America and abroad who expect Nova Polymers to always be there - with products in inventory and ready to ship. We always have, and always will. In order for us to be able to stock supplies, deliver and meet all of our customers' expectations, it is essential for our valued customers to maintain payment terms and credit limits.

We cannot extend payment terms at this time due to our own companies' responsibilities to uphold our payment terms, as agreed upon, to our vendor partners in order to maintain the integrity and viability of our collective supply chains.

Rest assured, Nova Polymers has a robust supply chain. With three warehouses across three time zones, our trained sales professionals and support system will continue delivering the same great product without any interruptions.

As conditions continue to develop, we will keep our customers, many who we call friends, updated with the most recent information. Follow us on [Twitter](#), [LinkedIn](#) and [Facebook](#) for the most recent updates.

We are all dealing with these uncertain times, but together, we will persevere and overcome them.



Dave Miller
Managing Director
Nova Polymers, Inc.